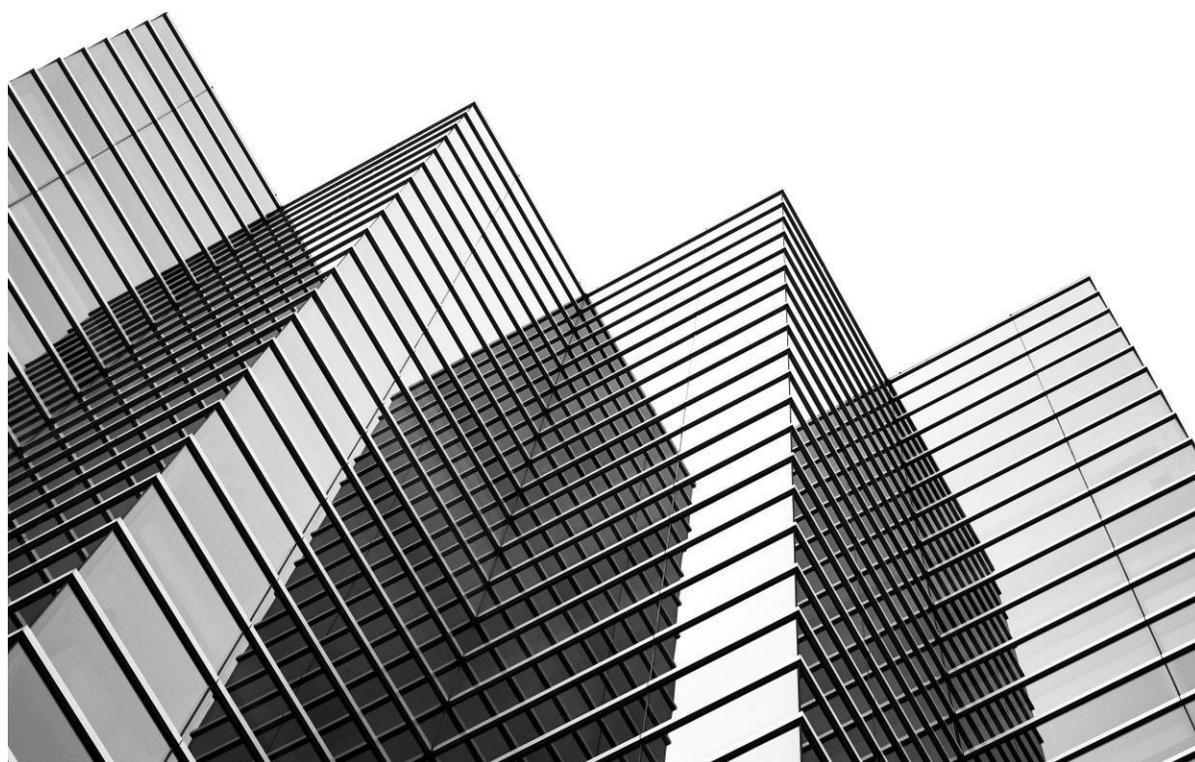




EMS Standards

Handbook for postal employees and customers



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1.Introduction to EMS Standards

EMS (Express Mail Service) standards are a set of international guidelines designed to ensure fast, reliable, and trackable postal service across borders. These standards help maintain consistency and high quality across all EMS postal operators globally.

Following are the standards maintained by the EMS Cooperative.

- Standard 1 – Export, transportation and delivery performance
- Standard 2 – Quality of tracking data
- Standard 3 – Call center performance
- Standard 4 – Provision of Written Proof of Delivery (WPOD)
- Standard 5 – Item identifier and barcode
- Standard 6 – Receptacle identifier and barcode
- Standard 7 – EMS logo
- Standard 8 – EMS Operational Guide
- Standard 9 – Implementation of the EMS Pay-for-performance Plan
- Standard 10 – Customs information for EMS items

Accordingly Sri Lanka Post follow the below standards to customers.

Operator Details	
1. Country Name	Sri Lanka
2. ISO Code	LK
3. Operator Name	Postal Department Sri Lanka
4. Operator Code	LKA
5. Tracking Website Link	www.slpost.lk
Delivery services	
1. Coverage	Entire territory
2. Delivery Modes	To customer's address for documents and goods To a P.O. Box To a Post Office counter To Office Of Exchange At customs office
3. The customer is contacted before the first delivery attempt	No
4. Number of Attempts at delivery made	02
5. Requests for change in delivery which requests should have provide	Stop delivery, Return the items, Redirect to new address, Second delivery and Schedule delivery available
6. When the item cannot be delivered at the first	Yes

attempt an advice of arrival is left	
7. Second delivery attempt is available?	Yes
8. An undeliverable EMS item is held back for a period of days	15
Working Days	
1. Sunday	No
2. Monday	Yes
3. Tuesday	Yes
4. Wednesday	Yes
5. Thursday	Yes
6. Friday	Yes
7. Saturday	Yes
Admissibility of items	
The actions have taken when an item containing a prohibited article	The item is dealt with according to the National legislation
Max Weight and Dimension	
1. Max Weight	30kg
2. Max Dimension	Items shall not exceed 1.50m for any one dimension or 3m for the sum of the length and the greatest circumference measured in a direction other than length

As of 2025, Sri Lanka Post provides EMS in partnership with 59 countries worldwide. The following pages outline the basic EMS standards for each of these countries. This information is essential for counter officers to ensure accurate and efficient service.

When a customer wishes to send an EMS item to a specific country, counter officers can use this guide to provide key details such as delivery timelines, tracking availability, customs requirements, and proof of delivery options. Understanding these standards helps maintain service quality and ensures customer satisfaction.

This information is providing according to the details provided by EMS Cooperative WEBSITE (<https://www.ems.post/en>)

2025/06

2. Argentina

Operator Details	
1. Country Name	Argentina
2. ISO Code	AR
3. Operator Name	Correo Argentino
4. Operator Code	ARA
5. Tracking Website Link	www.correoargentino.com.ar
Delivery services	
1. Coverage	Entire territory
2. Delivery Modes	To customer's address for documents and goods To a P.O. Box To a Post Office counter At customs office
3. The customer is contacted before the first delivery attempt	No
4. Number of Attempts at delivery made	2
5. Requests for change in delivery which requests should have provide	No any request can made for change the delivery
6. When the item cannot be delivered at the first attempt an advice of arrival is left	Yes
7. Second delivery attempt is available?	No
8. An undeliverable EMS item is held back for a period of days	15
Working Days	
1. Sunday	No
2. Monday	Yes
3. Tuesday	Yes

4. Wednesday	Yes
5. Thursday	Yes
6. Friday	Yes
7. Saturday	No
Admissibility of items	
The actions have taken when an item containing a prohibited article	The item is dealt with according to the National legislation
Max Weight and Dimension	
1. Max Weight	20
2. Max Dimension	Longest side: 105 cm. Major circumference: 200 cm

3.Australia

Operator Details	
1. Country Name	Australia
2. ISO Code	AU
3. Operator Name	Australian Postal Corporation
4. Operator Code	AUA
5. Tracking Website Link	https://auspost.com.au/mypost/track/#/search
Delivery services	
1. Coverage	Entire territory
2. Delivery Modes	To customer's address for documents and goods To a P.O. Box To a Post Office counter
3. The customer is contacted before the first delivery attempt	No
4. Number of Attempts at delivery made	1
5. Requests for change in delivery which requests should have provide	Stop delivery, Return the items, Redirect to new address **Successful isolation not guaranteed / redirect to a new address is for minor address amendments only, e.g. change of street number or post code, not for full address changes.
6. When the item cannot be delivered at the first attempt an advice of arrival is left	Yes
7. Second delivery attempt is available?	No

8. An undeliverable EMS item is held back for a period of days	-
Working Days	
1. Sunday	No
2. Monday	Yes
3. Tuesday	Yes
4. Wednesday	Yes
5. Thursday	Yes
6. Friday	Yes
7. Saturday	No
Admissibility of items	
The actions have taken when an item containing a prohibited article	The item is returned to the origin operator/ The item is destroyed/Treatment will depend on the prohibition/The item is dealt with according to the National legislation
Max Weight and Dimension	
1. Max Weight	20
2. Max Dimension	EMS items that are no bigger than 1.05m for any one dimension and 3m for the sum of the length and the greatest circumference measured in a direction other than that of length. Formula used: 3 m = Length + 2 x width + 2 x height

4. Austria

Operator Details	
1. Country Name	Austria
2. ISO Code	AT
3. Operator Name	Österreichische Post AG
4. Operator Code	ATA
5. Tracking Website Link	www.post.at
Delivery services	
1. Coverage	Except AUTCON/EUFOR - FPO, AUTCON/KFOR - FPO, UNFIL/AUTCON- FPO
2. Delivery Modes	To customer's address for documents and goods To a P.O. Box To a Post Office counter
3. The customer is contacted before the first delivery attempt	No

4. Number of Attempts at delivery made	1
5. Requests for change in delivery which requests should have provide	No any request can made for change the delivery
6. When the item cannot be delivered at the first attempt an advice of arrival is left	Yes
7. Second delivery attempt is available?	No
8. An undeliverable EMS item is held back for a period of days	7
Working Days	
1. Sunday	No
2. Monday	Yes
3. Tuesday	Yes
4. Wednesday	Yes
5. Thursday	Yes
6. Friday	Yes
7. Saturday	No
Admissibility of items	
The actions have taken when an item containing a prohibited article	An item contains prohibited articles they are seized by customs
Max Weight and Dimension	
1. Max Weight	30Kg
2. Max Dimension	Items shall not exceed 1.50m for any one dimension or 3m for the sum of the length and the greatest circumference measured in a direction other than length

5. Baharain

Operator Details	
1. Country Name	Bahrain
2. ISO Code	BH
3. Operator Name	Bahrain Post
4. Operator Code	BHA
5. Tracking Website Link	https://www.bahrainpost.gov.bh/en/
Delivery services	
1. Coverage	Entire territory

2. Delivery Modes	To customer's address for documents and goods To a P.O. Box To a Post Office counter At office of exchange At customs office
3. The customer is contacted before the first delivery attempt	Yes
4. Number of Attempts at delivery made	2
5. Requests for change in delivery which requests should have provide	Stop delivery, Return the items, Redirect to new address, Second delivery
6. When the item cannot be delivered at the first attempt an advice of arrival is left	Yes
7. Second delivery attempt is available?	Yes
8. An undeliverable EMS item is held back for a period of days	14
Working Days	
1. Sunday	Yes
2. Monday	Yes
3. Tuesday	Yes
4. Wednesday	Yes
5. Thursday	Yes
6. Friday	No
7. Saturday	Yes
Admissibility of items	
The actions have taken when an item containing a prohibited article	The item is returned to the origin operator/The item is destroyed / the item is dealt with according to the National legislation
Max Weight and Dimension	
1. Max Weight	30kg
2. Max Dimension	Items shall not exceed 1.50m for any one dimension or 3m for the sum of the length and the greatest circumference measured in a direction other than length

5. Bangladesh

Operator Details	
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1. Country Name	Bangladesh
2. ISO Code	BD
3. Operator Name	Bangladesh Post Office
4. Operator Code	BDA
5. Tracking Website Link	https://bdpost.portal.gov.bd/site/page/70808ca1-5444-4714-a8b5-6a855348800a/-
Delivery services	
1. Coverage	Entire territory
2. Delivery Modes	To customer's address for documents and goods
3. The customer is contacted before the first delivery attempt	No
4. Number of Attempts at delivery made	Not mention on the guide
5. Requests for change in delivery which requests should have provide	No any request can made for change the delivery
6. When the item cannot be delivered at the first attempt an advice of arrival is left	No
7. Second delivery attempt is available?	No
8. An undeliverable EMS item is held back for a period of days	-
Working Days	
1. Sunday	Yes
2. Monday	Yes
3. Tuesday	Yes
4. Wednesday	Yes
5. Thursday	Yes
6. Friday	No
7. Saturday	No
Admissibility of items	
The actions have taken when an item containing a prohibited article	The item is dealt with according to the National legislation
Max Weight and Dimension	
1. Max Weight	30kg

2. Max Dimension	Items shall not exceed 1.50m for any one dimension or 3m for the sum of the length and the greatest circumference measured in a direction other than length
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7. Belgium

Operator Details	
1. Country Name	Belgium
2. ISO Code	BE
3. Operator Name	bpost – BELGIUM
4. Operator Code	BEA
5. Tracking Website Link	https://track.bpost.be/btr/web/#/home
Delivery services	
1. Coverage	Entire territory
2. Delivery Modes	To customer's address for documents and goods To a P.O. Box
3. The customer is contacted before the first delivery attempt	Yes
4. Number of Attempts at delivery made	1
5. Requests for change in delivery which requests should have provide	Delivery choice is offered to addresses that registered with bpostMyPreferenceservice: https://track.bpost.be/preferences/
6. When the item cannot be delivered at the first attempt an advice of arrival is left	Yes
7. Second delivery attempt is available?	Yes
8. An undeliverable EMS item is held back for a period of days	15
Working Days	
1. Sunday	No
2. Monday	Yes
3. Tuesday	Yes
4. Wednesday	Yes
5. Thursday	Yes
6. Friday	Yes
7. Saturday	No
Admissibility of items	

The actions have taken when an item containing a prohibited article	The item is dealt with according to the National legislation
Max Weight and Dimension	
1. Max Weight	30kg
2. Max Dimension	Items shall not exceed 1.50m for any one dimension or 3m for the sum of the length and the greatest circumference measured in a direction other than length

8. Brazil

Operator Details	
1. Country Name	Brazil
2. ISO Code	BR
3. Operator Name	Correios Do Brasil
4. Operator Code	BRA
5. Tracking Website Link	www2.correios.com.br/sistemas/rastreamento/
Delivery services	
1. Coverage	Entire territory
2. Delivery Modes	To customer's address for documents and goods To a P.O. Box To a Post Office counter At customs office
3. The customer is contacted before the first delivery attempt	No
4. Number of Attempts at delivery made	3
5. Requests for change in delivery which requests should have provide	No any request can made for change the delivery
6. When the item cannot be delivered at the first attempt an advice of arrival is left	No
7. Second delivery attempt is available?	Yes
8. An undeliverable EMS item is held back for a period of days	7
Working Days	
1. Sunday	No
2. Monday	Yes

3. Tuesday	Yes
4. Wednesday	Yes
5. Thursday	Yes
6. Friday	Yes
7. Saturday	No
Admissibility of items	
The actions have taken when an item containing a prohibited article	The item is destroyed
Max Weight and Dimension	
1. Max Weight	30kg
2. Max Dimension	Items shall not exceed 1.50m for any one dimension or 3m for the sum of the length and the greatest circumference measured in a direction other than length

9. Canada

Operator Details	
1. Country Name	Canada
2. ISO Code	CA
3. Operator Name	Canada Post Corporation
4. Operator Code	CAA
5. Tracking Website Link	www.canadapost.ca/Personal/Tools/Track/ItemSingle.aspx
Delivery services	
1. Coverage	Entire territory
2. Delivery Modes	To customer's address for documents and goods To a P.O. Box To a Post Office counter
3. The customer is contacted before the first delivery attempt	No
4. Number of Attempts at delivery made	1
5. Requests for change in delivery which requests should have provide	No any request can made for change the delivery
6. When the item cannot be delivered at the first attempt an advice of arrival is left	Yes
7. Second delivery attempt is available?	No

8. An undeliverable EMS item is held back for a period of days	-
Working Days	
1. Sunday	No
2. Monday	Yes
3. Tuesday	Yes
4. Wednesday	Yes
5. Thursday	Yes
6. Friday	Yes
7. Saturday	No
Admissibility of items	
The actions have taken when an item containing a prohibited article	-
Max Weight and Dimension	
1. Max Weight	30Kg
2. Max Dimension	Items shall not exceed 1.50m for any one dimension or 3m for the sum of the length and the greatest circumference measured in a direction other than length

10. China

Operator Details	
1. Country Name	China (People's Rep.)
2. ISO Code	CN
3. Operator Name	China Post
4. Operator Code	CNA
5. Tracking Website Link	http://www.11183.com.cn/english.html
Delivery services	
1. Coverage	Entire territory
2. Delivery Modes	To customer's address for documents and goods At customs office
3. The customer is contacted before the first delivery attempt	Yes
4. Number of Attempts at delivery made	2
5. Requests for change in delivery which requests should have provide	No any request can made for change the delivery

6. When the item cannot be delivered at the first attempt an advice of arrival is left	No
7. Second delivery attempt is available?	No
8. An undeliverable EMS item is held back for a period of days	-
Working Days	
1. Sunday	Yes
2. Monday	Yes
3. Tuesday	Yes
4. Wednesday	Yes
5. Thursday	Yes
6. Friday	Yes
7. Saturday	Yes
Admissibility of items	
The actions have taken when an item containing a prohibited article	The item is dealt with according to the National legislation
Max Weight and Dimension	
1. Max Weight	30Kg
2. Max Dimension	Items shall not exceed 1.50m for any one dimension or 3m for the sum of the length and the greatest circumference measured in a direction other than length

11. Cyprus

Operator Details	
1. Country Name	Cyprus
2. ISO Code	CY
3. Operator Name	Cyprus Post
4. Operator Code	CYA
5. Tracking Website Link	www.cypruspost.post/en/home
Delivery services	
1. Coverage	Entire territory
2. Delivery Modes	To customer's address for documents and goods To a P.O. Box To a Post Office counter

3. The customer is contacted before the first delivery attempt	No
4. Number of Attempts at delivery made	1
5. Requests for change in delivery which requests should have provide	Stop Delivery, Return the items, Redirect to new address
6. When the item cannot be delivered at the first attempt an advice of arrival is left	Yes
7. Second delivery attempt is available?	No
8. An undeliverable EMS item is held back for a period of days	30
Working Days	
1. Sunday	No
2. Monday	Yes
3. Tuesday	Yes
4. Wednesday	Yes
5. Thursday	Yes
6. Friday	Yes
7. Saturday	No
Admissibility of items	
The actions have taken when an item containing a prohibited article	The item is returned to the origin operator / The item is destroyed
Max Weight and Dimension	
1. Max Weight	30kg
2. Max Dimension	Items shall not exceed 1.50m for any one dimension or 3m for the sum of the length and the greatest circumference measured in a direction other than length

12. Czech Republic

Operator Details	
1. Country Name	Czechia
2. ISO Code	CZ
3. Operator Name	Czech Post
4. Operator Code	CZA
5. Tracking Website Link	www.postaonline.cz/en/trackandtrace/-/zasilka

Delivery services	
1. Coverage	Entire territory
2. Delivery Modes	To customer's address for documents and goods To a P.O. Box To a Post Office counter At customs office At Office of Exchange
3. The customer is contacted before the first delivery attempt	No
4. Number of Attempts at delivery made	1
5. Requests for change in delivery which requests should have provide	No any request can made for change the delivery
6. When the item cannot be delivered at the first attempt an advice of arrival is left	Yes
7. Second delivery attempt is available?	Yes
8. An undeliverable EMS item is held back for a period of days	-
Working Days	
1. Sunday	No
2. Monday	Yes
3. Tuesday	Yes
4. Wednesday	Yes
5. Thursday	Yes
6. Friday	Yes
7. Saturday	No
Admissibility of items	
The actions have taken when an item containing a prohibited article	**
Max Weight and Dimension	
1. Max Weight	30kg
2. Max Dimension	Items shall not exceed 1.50m for any one dimension or 3m for the sum of the length and the greatest circumference measured in a direction other than length

13. Denmark

Operator Details	
1. Country Name	Denmark
2. ISO Code	DK
3. Operator Name	Post Danmark A/S
4. Operator Code	DKA
5. Tracking Website Link	www.postnord.dk/track-trace
Delivery services	
1. Coverage	Not for Entire territory (Location code except 0100-0970, 3900-3980)
2. Delivery Modes	To customer's address for documents and goods To a P.O. Box To a Post Office counter
3. The customer is contacted before the first delivery attempt	Yes
4. Number of Attempts at delivery made	1
5. Requests for change in delivery which requests should have provide	Return the items request available
6. When the item cannot be delivered at the first attempt an advice of arrival is left	Yes
7. Second delivery attempt is available?	No
8. An undeliverable EMS item is held back for a period of days	14
Working Days	
1. Sunday	No
2. Monday	Yes
3. Tuesday	Yes
4. Wednesday	Yes
5. Thursday	Yes
6. Friday	Yes
7. Saturday	No
Admissibility of items	
The actions have taken when an item containing a prohibited article	The item is returned to the origin operator/ The item is destroyed/ the item is dealt with according to the National legislation

Max Weight and Dimension	
1. Max Weight	20 kg
2. Max Dimension	1.05m x 1.05m x 1.05m (or 2m length & greatest circumference) **Parcel exceeding maximum weight and measurement will be returned

14. Egypt

Operator Details	
1. Country Name	Egypt
2. ISO Code	EG
3. Operator Name	Organisme National des Postes Egypt
4. Operator Code	EGA
5. Tracking Website Link	www.egyptpost.org
Delivery services	
1. Coverage	Entire territory
2. Delivery Modes	To customer's address for documents and goods To Office of Exchange To a Post Office counter At customs office
3. The customer is contacted before the first delivery attempt	No
4. Number of Attempts at delivery made	3
5. Requests for change in delivery which requests should have provide	No any request can made for change the delivery
6. When the item cannot be delivered at the first attempt an advice of arrival is left	Yes
7. Second delivery attempt is available?	Yes
8. An undeliverable EMS item is held back for a period of days	-
Working Days	
1. Sunday	Yes
2. Monday	Yes

3. Tuesday	Yes
4. Wednesday	Yes
5. Thursday	Yes
6. Friday	No
7. Saturday	No
Admissibility of items	
The actions have taken when an item containing a prohibited article	**
Max Weight and Dimension	
1. Max Weight	30kg
2. Max Dimension	Items shall not exceed 1.50m for any one dimension or 3m for the sum of the length and the greatest circumference measured in a direction other than length

15. Finland

Operator Details	
1. Country Name	Finland
2. ISO Code	FI
3. Operator Name	PostiLtd.
4. Operator Code	FIA
5. Tracking Website Link	https://www.posti.fi/en/private/parcels-and-tracking
Delivery services	
1. Coverage	Entire territory
2. Delivery Modes	To customer's address for documents and goods To a P.O. Box To Office od Exchange
3. The customer is contacted before the first delivery attempt	No
4. Number of Attempts at delivery made	01
5. Requests for change in delivery which requests should have provide	No any request can made for change the delivery
6. When the item cannot be delivered at the first attempt an advice of arrival is left	Yes
7. Second delivery attempt is available?	No

8. An undeliverable EMS item is held back for a period of days	14
Working Days	
1. Sunday	No
2. Monday	Yes
3. Tuesday	Yes
4. Wednesday	Yes
5. Thursday	Yes
6. Friday	Yes
7. Saturday	No
Admissibility of items	
The actions have taken when an item containing a prohibited article	The item is dealt with according to the National legislation
Max Weight and Dimension	
1. Max Weight	30KG
2. Max Dimension	Items shall not exceed 1.50m for any one dimension or 3m for the sum of the length and the greatest circumference measured in a direction other than length

16. France

Operator Details	
1. Country Name	France
2. ISO Code	FR
3. Operator Name	LA POSTE, France
4. Operator Code	FRA
5. Tracking Website Link	www.chronopost.fr
Delivery services	
1. Coverage	Entire territory
2. Delivery Modes	To customer's address for documents and goods To a Post Office counter To office of exchange
3. The customer is contacted before the first delivery attempt	Yes
4. Number of Attempts at delivery made	1

5. Requests for change in delivery which requests should have provide	Return the items/ Schedule delivery
6. When the item cannot be delivered at the first attempt an advice of arrival is left	Yes
7. Second delivery attempt is available?	No
8. An undeliverable EMS item is held back for a period of days	14
Working Days	
1. Sunday	No
2. Monday	Yes
3. Tuesday	Yes
4. Wednesday	Yes
5. Thursday	Yes
6. Friday	Yes
7. Saturday	No
Admissibility of items	
The actions have taken when an item containing a prohibited article	The item is dealt with according to the National legislation
Max Weight and Dimension	
1. Max Weight	30kg
2. Max Dimension	Items shall not exceed 1.50m for any one dimension or 3m for the sum of the length and the greatest circumference measured in a direction other than length

17. Germany

Operator Details	
1. Country Name	Germany
2. ISO Code	DE
3. Operator Name	Deutsche Post AG
4. Operator Code	DEA
5. Tracking Website Link	www.dhl.de/en/privatkunden.html
Delivery services	
1. Coverage	Entire territory
2. Delivery Modes	To customer's address for documents and goods At customs office

3. The customer is contacted before the first delivery attempt	No
4. Number of Attempts at delivery made	2
5. Requests for change in delivery which requests should have provide	No any request can made for change the delivery
6. When the item cannot be delivered at the first attempt an advice of arrival is left	Yes
7. Second delivery attempt is available?	Yes
8. An undeliverable EMS item is held back for a period of days	0
Working Days	
1. Sunday	Yes
2. Monday	Yes
3. Tuesday	Yes
4. Wednesday	Yes
5. Thursday	Yes
6. Friday	Yes
7. Saturday	No
Admissibility of items	
The actions have taken when an item containing a prohibited article	The item is destroyed
Max Weight and Dimension	
1. Max Weight	The size of EMS shipments to Germany shall allow space for a network label of 110mm by 203mm. Germany reserve the right to charge all emerging extra expense resulting from non-admissible dimensions, non-admissible weight or non-admissible content to the Designated Operator of Origin.
2. Max Dimension	

18. Great Britain

Operator Details	
1. Country Name	United Kingdom of Great Britain and Northern Ireland
2. ISO Code	GB

3. Operator Name	Royal Mail Great Britain
4. Operator Code	GBA
5. Tracking Website Link	www.parcelforce.com
Delivery services	
1. Coverage	Entire territory
2. Delivery Modes	To customer's address for documents and goods To a Post Office counter
3. The customer is contacted before the first delivery attempt	Yes
4. Number of Attempts at delivery made	1
5. Requests for change in delivery which requests should have provide	Redirect to new address **Deliver to a neighbor or local Post Office are options. Delivery can also be delayed by 1 or 2 days
6. When the item cannot be delivered at the first attempt an advice of arrival is left	Yes
7. Second delivery attempt is available?	Yes
8. An undeliverable EMS item is held back for a period of days	21
Working Days	
1. Sunday	No
2. Monday	Yes
3. Tuesday	Yes
4. Wednesday	Yes
5. Thursday	Yes
6. Friday	Yes
7. Saturday	No
Admissibility of items	
The actions have taken when an item containing a prohibited article	The item is destroyed/ The item is dealt with according to the National legislation
Max Weight and Dimension	
1. Max Weight	30kg
2. Max Dimension	Items shall not exceed 1.50m for any one dimension or 3m for the sum of the length and the greatest circumference measured in a direction other than length

19. Greece

Operator Details	
6. Country Name	Greece
7. ISO Code	GR
8. Operator Name	Hellenic Post (ELTA)
9. Operator Code	GRA
10. Tracking Website Link	www.elta-courier.gr
Delivery services	
9. Coverage	Entire territory
10. Delivery Modes	To customer's address for documents and goods To a P.O. Box To a Post Office counter
11. The customer is contacted before the first delivery attempt	Yes
12. Number of Attempts at delivery made	2
13. Requests for change in delivery which requests should have provide	Stop delivery/ Return the items /Second Delivery
14. When the item cannot be delivered at the first attempt an advice of arrival is left	Yes
15. Second delivery attempt is available?	Yes
16. An undeliverable EMS item is held back for a period of days	15
Working Days	
8. Sunday	No
9. Monday	Yes
10. Tuesday	Yes
11. Wednesday	Yes
12. Thursday	Yes
13. Friday	Yes
14. Saturday	No
Admissibility of items	
The actions have taken when an item containing a prohibited article	The item is dealt with according to the National legislation

Max Weight and Dimension	
3. Max Weight	30kg
4. Max Dimension	Items shall not exceed 1.50m for any one dimension or 3m for the sum of the length and the greatest circumference measured in a direction other than length

20. Hong Kong

Operator Details	
1. Country Name	Hong Kong (China)
2. ISO Code	HK
3. Operator Name	Hongkong Post
4. Operator Code	HKA
5. Tracking Website Link	https://webapp.hongkongpost.hk/en/mail_tracking/index.html
Delivery services	
1. Coverage	Entire territory
2. Delivery Modes	To customer's address for documents and goods To a P.O. Box
3. The customer is contacted before the first delivery attempt	No
4. Number of Attempts at delivery made	1
5. Requests for change in delivery which requests should have provide	Second delivery requests available with a additional charge
6. When the item cannot be delivered at the first attempt an advice of arrival is left	Yes
7. Second delivery attempt is available?	Yes
8. An undeliverable EMS item is held back for a period of days	7
Working Days	
1. Sunday	No
2. Monday	Yes
3. Tuesday	Yes
4. Wednesday	Yes
5. Thursday	Yes
6. Friday	Yes

7. Saturday	Yes
Admissibility of items	
The actions have taken when an item containing a prohibited article	The item is returned to the origin operator
Max Weight and Dimension	
1. Max Weight	30kg
2. Max Dimension	Items shall not exceed 1.50m for any one dimension or 3m for the sum of the length and the greatest circumference measured in a direction other than length

21. Hungary

Operator Details	
1. Country Name	Hungary
2. ISO Code	HU
3. Operator Name	Magyar Posta
4. Operator Code	HUA
5. Tracking Website Link	www.posta.hu/tracking
Delivery services	
1. Coverage	Entire territory
2. Delivery Modes	To customer's address for documents and goods To a Post Office counter
3. The customer is contacted before the first delivery attempt	Yes
4. Number of Attempts at delivery made	2
5. Requests for change in delivery which requests should have provide	Redirect to new address, Schedule delivery
6. When the item cannot be delivered at the first attempt an advice of arrival is left	Yes
7. Second delivery attempt is available?	No
8. An undeliverable EMS item is held back for a period of days	15
Working Days	
15. Sunday	No

16. Monday	Yes
17. Tuesday	Yes
18. Wednesday	Yes
19. Thursday	Yes
20. Friday	Yes
21. Saturday	No
Admissibility of items	
The actions have taken when an item containing a prohibited article	**
Max Weight and Dimension	
1. Max Weight	30kg
2. Max Dimension	Items shall not exceed 1.50m for any one dimension or 3m for the sum of the length and the greatest circumference measured in a direction other than length

22. India

Operator Details	
1. Country Name	India
2. ISO Code	IN
3. Operator Name	Department of Posts (India)
4. Operator Code	INA
5. Tracking Website Link	www.indiapost.gov.in
Delivery services	
1. Coverage	Entire territory
2. Delivery Modes	To customer's address for documents and goods To a Post Office counter
3. The customer is contacted before the first delivery attempt	No
4. Number of Attempts at delivery made	2
5. Requests for change in delivery which requests should have provide	Stop Delivery, Second Delivery and Return the item is available
6. When the item cannot be delivered at the first attempt an advice of arrival is left	Yes
7. Second delivery attempt is available?	Yes

8. An undeliverable EMS item is held back for a period of days	-
Working Days	
1. Sunday	No
2. Monday	Yes
3. Tuesday	Yes
4. Wednesday	Yes
5. Thursday	Yes
6. Friday	Yes
7. Saturday	Yes
Admissibility of items	
The actions have taken when an item containing a prohibited article	**
Max Weight and Dimension	
1. Max Weight	35kg
2. Max Dimension	1.50 metres for any one dimension or 3 metres for the sum of the length and the greatest circumference measured in a direction other than length.

23. Indonesia

Operator Details	
1. Country Name	Indonesia
2. ISO Code	ID
3. Operator Name	PT.Pos Indonesia (Persero)
4. Operator Code	IDA
5. Tracking Website Link	www.posindonesia.co.id
Delivery services	
1. Coverage	Entire territory
2. Delivery Modes	To customer's address for documents and goods To a P.O. Box To a Post Office counter At Office Of Exchange
3. The customer is contacted before the first delivery attempt	Yes
4. Number of Attempts at delivery made	2

5. Requests for change in delivery which requests should have provide	Stop delivery, Return the items, Redirect to new address
6. When the item cannot be delivered at the first attempt an advice of arrival is left	No
7. Second delivery attempt is available?	Yes
8. An undeliverable EMS item is held back for a period of days	15
Working Days	
1. Sunday	No
2. Monday	Yes
3. Tuesday	Yes
4. Wednesday	Yes
5. Thursday	Yes
6. Friday	Yes
7. Saturday	Yes
Admissibility of items	
The actions have taken when an item containing a prohibited article	The item is dealt with according to the National legislation
Max Weight and Dimension	
1. Max Weight	30kg
2. Max Dimension	Items shall not exceed 1.50m for any one dimension or 3m for the sum of the length and the greatest circumference measured in a direction other than length

24. Ireland

Operator Details	
1. Country Name	Ireland
2. ISO Code	IE
3. Operator Name	AN POST (Ireland)
4. Operator Code	IEA
5. Tracking Website Link	www.anpost.ie/AnPost/MainContent/Business+Customers/Sending+Mail/Speed/Courier+P

Delivery services	
1. Coverage	Entire territory
2. Delivery Modes	To customer's address for documents and To a P.O. Box
3. The customer is contacted before the first delivery attempt	No
4. Number of Attempts at delivery made	01
5. Requests for change in delivery which requests should have provide	No any request can made for change the delivery
6. When the item cannot be delivered at the first attempt an advice of arrival is left	Yes
7. Second delivery attempt is available?	No
8. An undeliverable EMS item is held back for a period of days	14
9. Working Days	
1. Sunday	No
2. Monday	Yes
3. Tuesday	Yes
4. Wednesday	Yes
5. Thursday	Yes
6. Friday	No
7. Saturday	No
Admissibility of items	
The actions have taken when an item	The item is destroyed/The item is dealt with according to the National legislation

containing a prohibited article	**Return where possible ,except for items which breach Irish Law (eg:as menti 2.6.l) or items which are prohibited or restricted by IATA for air transport including ion batteries, Any such items may be seized and or destroyed
Max Weight and Dimension	
1. Max Weight	30kg
2. Max Dimension	Items shall not exceed 1.50m for any one dimension or 3m for the sum of the length greatest circumference measured in a direction other than length

25. Israel

Operator Details	
1. Country Name	Israel
2. ISO Code	IL
3. Operator Name	Israel Postal Company
4. Operator Code	ILA
5. Tracking Website Link	www.israelpost.co.il/postshirut.nsf/misparide/400?opendocument&L=EN
Delivery services	
1. Coverage	Entire territory
2. Delivery Modes	To customer's address for documents and goods To a P.O. Box To a Post Office counter At Office Of Exchange
3. The customer is contacted before the first delivery attempt	Yes
4. Number of Attempts at delivery made	02
5. Requests for change in delivery which requests	Stop delivery, Return the items, Redirect to new address and Second delivery available ** The application sent by the system (the postal operation) enough time

should have provide	before delivering the item to the recipient. MUST – Valid mobile phone number on the EMS item label
6. When the item cannot be delivered at the first attempt an advice of arrival is left	Yes
7. Second delivery attempt is available?	Yes
8. An undeliverable EMS item is held back for a period of days	15
Working Days	
1. Sunday	Yes
2. Monday	Yes
3. Tuesday	Yes
4. Wednesday	Yes
5. Thursday	Yes
6. Friday	No
7. Saturday	No
Admissibility of items	
The actions have taken when an item containing a prohibited article	The item is returned to the origin operator/ The item is dealt with according to the National legislation
Max Weight and Dimension	
1. Max Weight	30kg
2. Max Dimension	1.5/3 metres ** In case of exceptional size, we will not deliver the item. The recipient will need to arrive to our EMS OE in Modiin. MUST – Valid mobile phone number on the EMS item label

26. Italy

Operator Details	
1. Country Name	Italy
2. ISO Code	IT

3. Operator Name	Poste Italiane, S.p.A.
4. Operator Code	ITA
5. Tracking Website Link	www.poste.it/online/dovequando/home.do
Delivery services	
1. Coverage	Entire territory
2. Delivery Modes	To customer's address for documents and goods
3. The customer is contacted before the first delivery attempt	No
4. Number of Attempts at delivery made	02
5. Requests for change in delivery which requests should have provide	Stop delivery, Return the items and Schedule delivery available
6. When the item cannot be delivered at the first attempt an advice of arrival is left	Yes
7. Second delivery attempt is available?	Yes
8. An undeliverable EMS item is held back for a period of days	18
Working Days	
1. Sunday	No
2. Monday	Yes
3. Tuesday	Yes
4. Wednesday	Yes
5. Thursday	Yes
6. Friday	Yes
7. Saturday	No
Admissibility of items	
The actions have taken when an item containing a prohibited article	The item is returned to the origin operator/ The item is destroyed/ the item is dealt with according to the National legislation
Max Weight and Dimension	
1. Max Weight	30kg
2. Max Dimension	Items shall not exceed 1.50m for any one dimension or 3m for the sum of the length and the greatest circumference measured in a direction other than length

27. Japan

Operator Details	
1. Country Name	Japan
2. ISO Code	JP
3. Operator Name	Japan Post
4. Operator Code	JPA
5. Tracking Website Link	www.post.japanpost.jp/english/index.html
Delivery services	
1. Coverage	Entire territory
2. Delivery Modes	To customer's address for documents and goods To a P.O. Box To a Post Office counter To Office Of Exchange
3. The customer is contacted before the first delivery attempt	No
4. Number of Attempts at delivery made	01
5. Requests for change in delivery which requests should have provide	Return the items or Redirect to new address is available
6. When the item cannot be delivered at the first attempt an advice of arrival is left	Yes
7. Second delivery attempt is available?	Yes
8. An undeliverable EMS item is held back for a period of days	15
Working Days	
1. Sunday	Yes
2. Monday	Yes
3. Tuesday	Yes
4. Wednesday	Yes
5. Thursday	Yes
6. Friday	Yes
7. Saturday	Yes
Admissibility of items	
The actions have taken when an item containing a prohibited article	**

Max Weight and Dimension	
1. Max Weight	30kg
2. Max Dimension	Items shall not exceed 1.50m for any one dimension or 3m for the sum of the length and the greatest circumference measured in a direction other than length

28. Jordan

Operator Details	
1. Country Name	Jordan
2. ISO Code	JO
3. Operator Name	Jordan Post Company
4. Operator Code	JOA
5. Tracking Website Link	www.jordanpost.com.jo
Delivery services	
1. Coverage	Entire territory
2. Delivery Modes	To customer's address for documents and goods To a Post Office counter At customs office To Office Of Exchange
3. The customer is contacted before the first delivery attempt	Yes
4. Number of Attempts at delivery made	03
5. Requests for change in delivery which requests should have provide	Stop delivery, Return the items, Redirect to new address, Second delivery and Schedule delivery available
6. When the item cannot be delivered at the first attempt an advice of arrival is left	Yes
7. Second delivery attempt is available?	Yes
8. An undeliverable EMS item is held back for a period of days	15
Working Days	
1. Sunday	Yes
2. Monday	Yes
3. Tuesday	Yes
4. Wednesday	Yes
5. Thursday	Yes

6. Friday	No
7. Saturday	Yes
Admissibility of items	
The actions have taken when an item containing a prohibited article	The item is dealt with according to the National legislation
Max Weight and Dimension	
1. Max Weight	30kg
2. Max Dimension	Items shall not exceed 1.50m for any one dimension or 3m for the sum of the length and the greatest circumference measured in a direction other than length

29. Kenya

Operator Details	
1. Country Name	Kenya
2. ISO Code	KE
3. Operator Name	Postal Corporation of Kenya
4. Operator Code	KEA
5. Tracking Website Link	www.posta.co.ke
Delivery services	
1. Coverage	Marsabit HPO Area and Moyale HPO Area are not covered
2. Delivery Modes	To a P.O. Box To a Post Office counter At customs office To Office of exchange
3. The customer is contacted before the first delivery attempt	No
4. Number of Attempts at delivery made	02
5. Requests for change in delivery which requests should have provide	No any request can made for change the delivery
6. When the item cannot be delivered at the first attempt an advice of arrival is left	Yes
7. Second delivery attempt is available?	Yes

8. An undeliverable EMS item is held back for a period of days	30
Working Days	
1. Sunday	No
2. Monday	Yes
3. Tuesday	Yes
4. Wednesday	Yes
5. Thursday	Yes
6. Friday	Yes
7. Saturday	No
Admissibility of items	
The actions have taken when an item containing a prohibited article	-
Max Weight and Dimension	
1. Max Weight	31.50kg
2. Max Dimension	Items shall not exceed 1.50m for any one dimension or 3m for the sum of the length and the greatest circumference measured in a direction other than length

30. Korea South

Operator Details	
1. Country Name	Korea (Rep.)
2. ISO Code	KR
3. Operator Name	Korea Post, Rep of Korea
4. Operator Code	KRA
5. Tracking Website Link	http://service.epost.go.kr/iservice/ems/ems_eng.jsp
Delivery services	
1. Coverage	Entire territory
2. Delivery Modes	To customer's address for documents and goods To a P.O. Box To Office of exchange At customs office
3. The customer is contacted before the first delivery attempt	No
4. Number of Attempts at delivery made	02

5. Requests for change in delivery which requests should have provide	Stop delivery, Return the items, redirect to new address are available
6. When the item cannot be delivered at the first attempt an advice of arrival is left	Yes
7. Second delivery attempt is available?	Yes
8. An undeliverable EMS item is held back for a period of days	15
Working Days	
1. Sunday	No
2. Monday	Yes
3. Tuesday	Yes
4. Wednesday	Yes
5. Thursday	Yes
6. Friday	Yes
7. Saturday	No
Admissibility of items	
The actions have taken when an item containing a prohibited article	The item is returned to the origin operator
Max Weight and Dimension	
1. Max Weight	30kg
2. Max Dimension	Items shall not exceed 1.50m for any one dimension or 3m for the sum of the length and the greatest circumference measured in a direction other than length

31. Kuwait

Operator Details	
1. Country Name	Kuwait
2. ISO Code	KW
3. Operator Name	Department of Postal Affairs Kuwait
4. Operator Code	KWA
5. Tracking Website Link	www.moc.gov.kw
Delivery services	
1. Coverage	Entire territory
2. Delivery Modes	To customer's address for documents and goods To a P.O. Box To a Post Office counter

3. The customer is contacted before the first delivery attempt	No
17. Number of Attempts at delivery made	03
18. Requests for change in delivery which requests should have provide	No any request can made for change the delivery
19. When the item cannot be delivered at the first attempt an advice of arrival is left	Yes
20. Second delivery attempt is available?	Yes
21. An undeliverable EMS item is held back for a period of days	10
Working Days	
1. Sunday	Yes
2. Monday	Yes
3. Tuesday	Yes
4. Wednesday	Yes
5. Thursday	Yes
6. Friday	No
7. Saturday	No
Admissibility of items	
The actions have taken when an item containing a prohibited article	**
Max Weight and Dimension	
1. Max Weight	30kg
2. Max Dimension	Items shall not exceed 1.50m for any one dimension or 3m for the sum of the length and the greatest circumference measured in a direction other than length

32. Latvia

Operator Details	
1. Country Name	Latvia
2. ISO Code	LV
3. Operator Name	Latvia Post
4. Operator Code	LVA
5. Tracking Website Link	www.expresspasts.lv/en/tracking/

Delivery services	
1. Coverage	Entire territory
2. Delivery Modes	To customer's address for documents and goods To a Post Office counter To Office Of Exchange
3. The customer is contacted before the first delivery attempt	Yes
4. Number of Attempts at delivery made	02
5. Requests for change in delivery which requests should have provide	Stop delivery, Return the items, Redirect to new address, Second delivery and Schedule delivery available
6. When the item cannot be delivered at the first attempt an advice of arrival is left	Yes
7. Second delivery attempt is available?	Yes
8. An undeliverable EMS item is held back for a period of days	30
Working Days	
1. Sunday	No
2. Monday	Yes
3. Tuesday	Yes
4. Wednesday	Yes
5. Thursday	Yes
6. Friday	Yes
7. Saturday	No
Admissibility of items	
The actions have taken when an item containing a prohibited article	The item is returned to the origin operator
Max Weight and Dimension	
1. Max Weight	30kg
2. Max Dimension	Items shall not exceed 1.50m for any one dimension or 3m for the sum of the length and the greatest circumference measured in a direction other than length

33. Luxembourg

Operator Details	
1. Country Name	Luxembourg
2. ISO Code	LU
3. Operator Name	POST Luxembourg
4. Operator Code	LUA
5. Tracking Website Link	www.trackandtrace.lu
Delivery services	
1. Coverage	Entire territory
2. Delivery Modes	To customer's address for documents and goods To a P.O. Box To a Post Office counter
3. The customer is contacted before the first delivery attempt	No
4. Number of Attempts at delivery made	01
5. Requests for change in delivery which requests should have provide	No any request can made for change the delivery
6. When the item cannot be delivered at the first attempt an advice of arrival is left	Yes
7. Second delivery attempt is available?	No
8. An undeliverable EMS item is held back for a period of days	15
Working Days	
1. Sunday	No
2. Monday	Yes
3. Tuesday	Yes
4. Wednesday	Yes
5. Thursday	Yes
6. Friday	Yes
7. Saturday	No
Admissibility of items	
The actions have taken when an item containing a prohibited article	-

Max Weight and Dimension	
1. Max Weight	30kg
2. Max Dimension	Items shall not exceed 1.50m for any one dimension or 3m for the sum of the length and the greatest circumference measured in a direction other than length

34. Malaysia

Operator Details	
1. Country Name	Malaysia
2. ISO Code	MY
3. Operator Name	Malaysia Post Limited
4. Operator Code	MYA
5. Tracking Website Link	www.pos.com.my
Delivery services	
1. Coverage	Entire territory
2. Delivery Modes	To customer's address for documents and goods To a Post Office counter To Office Of Exchange At customs office
3. The customer is contacted before the first delivery attempt	No
4. Number of Attempts at delivery made	01
5. Requests for change in delivery which requests should have provide	No any request can made for change the delivery
6. When the item cannot be delivered at the first attempt an advice of arrival is left	Yes
7. Second delivery attempt is available?	No
8. An undeliverable EMS item is held back for a period of days	14
Working Days	
1. Sunday	No
2. Monday	Yes
3. Tuesday	Yes
4. Wednesday	Yes
5. Thursday	Yes
6. Friday	Yes

7. Saturday	No
Admissibility of items	
The actions have taken when an item containing a prohibited article	The item is dealt with according to the National legislation
Max Weight and Dimension	
1. Max Weight	30kg
2. Max Dimension	Items shall not exceed 1.50m for any one dimension or 3m for the sum of the length and the greatest circumference measured in a direction other than length

35. Maldives

Operator Details	
1. Country Name	Maldives
2. ISO Code	MV
3. Operator Name	Maldives Post Limited
4. Operator Code	MVA
5. Tracking Website Link	www.maldivespost.com
Delivery services	
1. Coverage	Zone 1 : Male' and Zone 2: Hulhumale, K. Villingili and Hulhule are not covered
2. Delivery Modes	To customer's address for documents and goods To a Post Office counter To Office Of Exchange At customs office
3. The customer is contacted before the first delivery attempt	No
4. Number of Attempts at delivery made	02
5. Requests for change in delivery which requests should have provide	No any request can made for change the delivery
6. When the item cannot be delivered at the first attempt an advice of arrival is left	Yes
7. Second delivery attempt is available?	No
8. An undeliverable EMS item is held back for a period of days	15

Working Days	
1. Sunday	Yes
2. Monday	Yes
3. Tuesday	Yes
4. Wednesday	Yes
5. Thursday	Yes
6. Friday	No
7. Saturday	Yes
Admissibility of items	
The actions have taken when an item containing a prohibited article	The item is dealt with according to the National legislation
Max Weight and Dimension	
1. Max Weight	30kg
2. Max Dimension	Items shall not exceed 1.50m for any one dimension or 3m for the sum of the length and the greatest circumference measured in a direction other than length

36. Myanmar

Operator Details	
1. Country Name	Myanmar
2. ISO Code	MM
3. Operator Name	Myanmar Posts and Telecomm Dept
4. Operator Code	MMA
5. Tracking Website Link	https://myanmarpost.com.mm
Delivery services	
1. Coverage	Hlaing Thar Yar, Mingalardon, Pearl,Thongwa ,Hlaegu , Thanlyin ,Kyauktan,Dalah, shwepyithar , Shwepaukkan Industrial Zone ,New Dagon (East),New Dagon (North),New Dagon (South), Hmawbi, Twantay, Phaung Gyi,HtanTabin, Taikkyi , Phuugyi areas are not cover
2. Delivery Modes	To customer's address for documents and goods To a P.O. Box To a Post Office counter To Office Of Exchange At customs office

3. The customer is contacted before the first delivery attempt	Yes
4. Number of Attempts at delivery made	02
5. Requests for change in delivery which requests should have provide	Stop delivery, Return the items, Redirect to new address, Second delivery and Schedule delivery available
6. When the item cannot be delivered at the first attempt an advice of arrival is left	Yes
7. Second delivery attempt is available?	Yes
8. An undeliverable EMS item is held back for a period of days	14
Working Days	
1. Sunday	No
2. Monday	Yes
3. Tuesday	Yes
4. Wednesday	Yes
5. Thursday	Yes
6. Friday	Yes
7. Saturday	No
Admissibility of items	
The actions have taken when an item containing a prohibited article	The item is destroyed
Max Weight and Dimension	
1. Max Weight	30kg
2. Max Dimension	Items shall not exceed 1.50m for any one dimension or 3m for the sum of the length and the greatest circumference measured in a direction other than length

37. Nepal

Operator Details	
1. Country Name	Nepal
2. ISO Code	NP
3. Operator Name	Nepal Post, Ktm
4. Operator Code	NPA
5. Tracking Website Link	www.nepalpost.gov.np

Delivery services	
1. Coverage	Entire territory
2. Delivery Modes	To customer's address for documents and goods To a P.O. Box To a Post Office counter To Office Of Exchange
3. The customer is contacted before the first delivery attempt	Yes
4. Number of Attempts at delivery made	02
5. Requests for change in delivery which requests should have provide	Stop delivery, Return the items and Redirect to new address available
6. When the item cannot be delivered at the first attempt an advice of arrival is left	Yes
7. Second delivery attempt is available?	Yes
8. An undeliverable EMS item is held back for a period of days	07
Working Days	
1. Sunday	Yes
2. Monday	Yes
3. Tuesday	Yes
4. Wednesday	Yes
5. Thursday	Yes
6. Friday	Yes
7. Saturday	No
Admissibility of items	
The actions have taken when an item containing a prohibited article	The item is dealt with according to the National legislation
Max Weight and Dimension	
1. Max Weight	30kg
2. Max Dimension	Items shall not exceed 1.50m for any one dimension or 3m for the sum of the length and the greatest circumference measured in a direction other than length

38. Netherland

Operator Details	
1. Country Name	Netherlands
2. ISO Code	NL
3. Operator Name	PostNL
4. Operator Code	NLA
5. Tracking Website Link	https://internationalparceltracking.com/
Delivery services	
1. Coverage	Entire territory
2. Delivery Modes	To customer's address for documents and goods To a P.O. Box To Office Of Exchange At customs office
3. The customer is contacted before the first delivery attempt	No
4. Number of Attempts at delivery made	01
5. Requests for change in delivery which requests should have provide	**Changes available only after first delivery attempt. Dutiable items will be held at OE and the recipient will receive an 'e-payment' message with request to pay taxes. If payment received in time, item will be delivered to door. If payment is not received in time (until 1st Nov 3 days, after 1st Nov 7 days), recipient will be notified to pick & pay item at nearest pick up location (no 2door delivery).
6. When the item cannot be delivered at the first attempt an advice of arrival is left	Yes
7. Second delivery attempt is available?	No
8. An undeliverable EMS item is held back for a period of days	07
Working Days	
1. Sunday	No
2. Monday	Yes
3. Tuesday	Yes
4. Wednesday	Yes
5. Thursday	Yes
6. Friday	Yes
7. Saturday	Yes

Admissibility of items	
The actions have taken when an item containing a prohibited article	The item is dealt with according to the National legislation
Max Weight and Dimension	
1. Max Weight	23kg
2. Max Dimension	Items shall not exceed 1.50m for any one dimension or 3m for the sum of the length and the greatest circumference measured in a direction other than length

39. New Zealand

Operator Details	
1. Country Name	New Zealand
2. ISO Code	NZ
3. Operator Name	New Zealand Post Limited
4. Operator Code	NZA
5. Tracking Website Link	www.nzpost.co.nz/tools/tracking
Delivery services	
1. Coverage	Yes
2. Delivery Modes	To customer's address for documents and goods To a P.O. Box To a Post Office counter At customs office
3. The customer is contacted before the first delivery attempt	No
4. Number of Attempts at delivery made	02
5. Requests for change in delivery which requests should have provide	Redirect to new address is available ** Card-to-Call is left after 2nd unsuccessful attempt
6. When the item cannot be delivered at the first attempt an advice of arrival is left	No
7. Second delivery attempt is available?	Yes
8. An undeliverable EMS item is held back for a period of days	10
Working Days	
1. Sunday	No

2. Monday	Yes
3. Tuesday	Yes
4. Wednesday	Yes
5. Thursday	Yes
6. Friday	Yes
7. Saturday	Yes
Admissibility of items	
The actions have taken when an item containing a prohibited article	The item is dealt with according to the National legislation
Max Weight and Dimension	
1. Max Weight	30kg
2. Max Dimension	Items shall not exceed 1.50m for any one dimension or 3m for the sum of the length and the greatest circumference measured in a direction other than length

40. Norway

Operator Details	
1. Country Name	Norway
2. ISO Code	NO
3. Operator Name	Posten Bring AS
4. Operator Code	NOA
5. Tracking Website Link	www.posten.no
Delivery services	
1. Coverage	Entire territory
2. Delivery Modes	To customer's address for documents and goods To a Post Office counter
3. The customer is contacted before the first delivery attempt	No
4. Number of Attempts at delivery made	01
5. Requests for change in delivery which requests should have provide	No any request can made for change the delivery
6. When the item cannot be delivered at the first attempt an advice of arrival is left	Yes
7. Second delivery attempt is available?	Yes

8. An undeliverable EMS item is held back for a period of days	07
Working Days	
1. Sunday	No
2. Monday	Yes
3. Tuesday	Yes
4. Wednesday	Yes
5. Thursday	Yes
6. Friday	Yes
7. Saturday	No
Admissibility of items	
The actions have taken when an item containing a prohibited article	The item is returned to the origin operator / Customs might destroy an item if it is seized.
Max Weight and Dimension	
1. Max Weight	30kg
2. Max Dimension	Items shall not exceed 1.50m for any one dimension or 3m for the sum of the length and the greatest circumference measured in a direction other than length

41. Oman

Operator Details	
1. Country Name	Oman
2. ISO Code	OM
3. Operator Name	Oman Intl Post Central Office
4. Operator Code	OMA
5. Tracking Website Link	https://omanpost.om/en/track-trace
Delivery services	
1. Coverage	Entire territory
2. Delivery Modes	To customer's address for documents and goods To a P.O. Box To a Post Office counter
3. The customer is contacted before the first delivery attempt	No
4. Number of Attempts at delivery made	02
5. Requests for change in delivery which requests should have provide	Stop delivery, Return the items, Redirect to new address and Second delivery available

6. When the item cannot be delivered at the first attempt an advice of arrival is left	No
7. Second delivery attempt is available?	Yes
8. An undeliverable EMS item is held back for a period of days	15
Working Days	
1. Sunday	Yes
2. Monday	Yes
3. Tuesday	Yes
4. Wednesday	Yes
5. Thursday	Yes
6. Friday	No
7. Saturday	Yes
Admissibility of items	
The actions have taken when an item containing a prohibited article	The item is destroyed
Max Weight and Dimension	
1. Max Weight	30kg
2. Max Dimension	Items shall not exceed 1.50m for any one dimension or 3m for the sum of the length and the greatest circumference measured in a direction other than length

42. Pakistan

Operator Details	
1. Country Name	Pakistan
2. ISO Code	PK
3. Operator Name	Pakistan Post Office
4. Operator Code	PKA
5. Tracking Website Link	www.ep.gov.pk/
Delivery services	
1. Coverage	Location 54000 is not covered
2. Delivery Modes	To customer's address for documents and goods To a P.O. Box To a Post Office counter To Office Of Exchange

3. The customer is contacted before the first delivery attempt	No
4. Number of Attempts at delivery made	02
5. Requests for change in delivery which requests should have provide	Stop delivery, Return the items and Redirect to new address, available
6. When the item cannot be delivered at the first attempt an advice of arrival is left	Yes
7. Second delivery attempt is available?	Yes
8. An undeliverable EMS item is held back for a period of days	07
Working Days	
1. Sunday	Yes
2. Monday	Yes
3. Tuesday	Yes
4. Wednesday	Yes
5. Thursday	Yes
6. Friday	Yes
7. Saturday	No
Admissibility of items	
The actions have taken when an item containing a prohibited article	The item is returned to the origin operator/ The item is dealt with according to the National legislation
Max Weight and Dimension	
1. Max Weight	30 kg
2. Max Dimension	Items shall not exceed 1.50m for any one dimension or 3m for the sum of the length and the greatest circumference measured in a direction other than length

43. Philippines

Operator Details	
1. Country Name	Philippines
2. ISO Code	PH
3. Operator Name	Philippines
4. Operator Code	PHA
5. Tracking Website Link	www.phlpost.gov.ph

Delivery services	
1. Coverage	Busuang - Palawan, Linapacan- Palawan, Looc-Mindoro Occidental, Tiik, Mindoro Occidental are not covered
2. Delivery Modes	To customer's address for documents and goods To a Post Office counter
3. The customer is contacted before the first delivery attempt	No
4. Number of Attempts at delivery made	02
5. Requests for change in delivery which requests should have provide	Stop delivery, Return the items, Redirect to new address, Second delivery and Schedule delivery available **Return is not available for items subject to customs tariff due to internal legislation. ALL requests should be thru I-Care.
6. When the item cannot be delivered at the first attempt an advice of arrival is left	No
7. Second delivery attempt is available?	No
8. An undeliverable EMS item is held back for a period of days	30
Working Days	
1. Sunday	No
2. Monday	Yes
3. Tuesday	Yes
4. Wednesday	Yes
5. Thursday	Yes
6. Friday	Yes
7. Saturday	No
Admissibility of items	
The actions have taken when an item containing a prohibited article	The item is dealt with according to the National legislation
Max Weight and Dimension	
1. Max Weight	20kg
2. Max Dimension	Items shall not exceed 1.50m for any one dimension or 3m for the sum of the length and the greatest circumference measured in a direction other than length

44. Poland

Operator Details	
1. Country Name	Poland
2. ISO Code	PL
3. Operator Name	The Polish Post
4. Operator Code	PLA
5. Tracking Website Link	http://emonitoring.poczta-polska.pl/
Delivery services	
1. Coverage	Entire territory
2. Delivery Modes	To customer's address for documents and goods To a P.O. Box To a Post Office counter
3. The customer is contacted before the first delivery attempt	No
4. Number of Attempts at delivery made	01
5. Requests for change in delivery which requests should have provide	Return the items **The EMS items can be redirected to new address only in Poland
6. When the item cannot be delivered at the first attempt an advice of arrival is left	Yes
7. Second delivery attempt is available?	No
8. An undeliverable EMS item is held back for a period of days	14
Working Days	
1. Sunday	No
2. Monday	Yes
3. Tuesday	Yes
4. Wednesday	Yes
5. Thursday	Yes
6. Friday	Yes

7. Saturday	No
Admissibility of items	
The actions have taken when an item containing a prohibited article	The item is dealt with according to the National legislation
Max Weight and Dimension	
1. Max Weight	20kg
2. Max Dimension	1,50 meters or 3 meters for the sum of the length and the greatest circumference measured in a direction other than length

45. Portugal

Operator Details	
1. Country Name	Portugal
2. ISO Code	PT
3. Operator Name	CTT Correios De Portugal
4. Operator Code	PTA
5. Tracking Website Link	www.ctt.pt
Delivery services	
1. Coverage	Entire territory
2. Delivery Modes	To customer's address for documents and goods To a Post Office counter To Office Of Exchange At customs office
3. The customer is contacted before the first delivery attempt	No
4. Number of Attempts at delivery made	01
5. Requests for change in delivery which requests should have provide	No any request can made for change the delivery
6. When the item cannot be delivered at the first attempt an advice of arrival is left	Yes
7. Second delivery attempt is available?	No
8. An undeliverable EMS item is held back for a period of days	05

Working Days	
1. Sunday	No
2. Monday	Yes
3. Tuesday	Yes
4. Wednesday	Yes
5. Thursday	Yes
6. Friday	Yes
7. Saturday	No
Admissibility of items	
The actions have taken when an item containing a prohibited article	The occurrence is reported to the police authorities that will conduct the seizure of such items. The incident, is also reported to the Postal Authority of origin.
Max Weight and Dimension	
1. Max Weight	30kg
2. Max Dimension	Items shall not exceed 1.50m for any one dimension or 3m for the sum of the length and the greatest circumference measured in a direction other than length

46. Qatar

Operator Details	
1. Country Name	Qatar
2. ISO Code	QA
3. Operator Name	Corp. Générale des Postes, Qatar
4. Operator Code	QAA
5. Tracking Website Link	https://qatarpost.qa/home
Delivery services	
1. Coverage	Entire territory
2. Delivery Modes	To customer's address for documents and goods To a P.O. Box To a Post Office counter To Office Of Exchange At customs office
3. The customer is contacted before the first delivery attempt	Yes
4. Number of Attempts at delivery made	03
5. Requests for change in delivery which requests should have provide	Stop delivery, Return the items, Redirect to new address, Second delivery and Schedule delivery available

6. When the item cannot be delivered at the first attempt an advice of arrival is left	Yes
7. Second delivery attempt is available?	Yes
8. An undeliverable EMS item is held back for a period of days	15
Working Days	
1. Sunday	Yes
2. Monday	Yes
3. Tuesday	Yes
4. Wednesday	Yes
5. Thursday	Yes
6. Friday	No
7. Saturday	Yes
Admissibility of items	
The actions have taken when an item containing a prohibited article	The item is returned to the origin operator/ The item is destroyed
Max Weight and Dimension	
1. Max Weight	30kg
2. Max Dimension	Items shall not exceed 1.50m for any one dimension or 3m for the sum of the length and the greatest circumference measured in a direction other than length

47. Russia

Operator Details	
1. Country Name	Russian Federation
2. ISO Code	RU
3. Operator Name	Poste de la Russie
4. Operator Code	RUA
5. Tracking Website Link	www.pochta.ru
Delivery services	
1. Coverage	Chaibucha , Yamsk, Garmanda, Gizhiga, Tachtoyamsk and Verchniyi paren areas are not covered
2. Delivery Modes	To customer's address for documents and goods To a P.O. Box To a Post Office counter To Office Of Exchange

3. The customer is contacted before the first delivery attempt	Yes
4. Number of Attempts at delivery made	02
5. Requests for change in delivery which requests should have provide	Stop delivery, Return the items, Redirect to new address and Second delivery available
6. When the item cannot be delivered at the first attempt an advice of arrival is left	Yes
7. Second delivery attempt is available?	Yes
8. An undeliverable EMS item is held back for a period of days	14
Working Days	
1. Sunday	No
2. Monday	Yes
3. Tuesday	Yes
4. Wednesday	Yes
5. Thursday	Yes
6. Friday	Yes
7. Saturday	No
Admissibility of items	
The actions have taken when an item containing a prohibited article	The item is returned to the origin operator
Max Weight and Dimension	
1. Max Weight	31.5
2. Max Dimension	Items shall not exceed 1.50m for any one dimension or 3m for the sum of the length and the greatest circumference measured in a direction other than length

48. Saudi Arabia

Operator Details	
1. Country Name	Saudi Arabia
2. ISO Code	SA
3. Operator Name	Saudi Post
4. Operator Code	SAA
5. Tracking Website Link	www.ems.com.sa

Delivery services	
1. Coverage	Entire territory
2. Delivery Modes	To customer's address for documents and goods To a P.O. Box To a Post Office counter To Office Of Exchange At customs office
3. The customer is contacted before the first delivery attempt	Yes
4. Number of Attempts at delivery made	03
5. Requests for change in delivery which requests should have provide	Stop delivery, Return the items and Redirect to new address delivery available
6. When the item cannot be delivered at the first attempt an advice of arrival is left	Yes
7. Second delivery attempt is available?	Yes
8. An undeliverable EMS item is held back for a period of days	10
Working Days	
1. Sunday	Yes
2. Monday	Yes
3. Tuesday	Yes
4. Wednesday	Yes
5. Thursday	Yes
6. Friday	No
7. Saturday	No
Admissibility of items	
The actions have taken when an item containing a prohibited article	The item is destroyed
Max Weight and Dimension	
1. Max Weight	30kg
2. Max Dimension	Items shall not exceed 1.50m for any one dimension or 3m for the sum of the length and the greatest circumference measured in a direction other than length

49. Seychelles

Operator Details	
1. Country Name	Seychelles
2. ISO Code	SC
3. Operator Name	Victoria Seychelles Post Office
4. Operator Code	SCA
5. Tracking Website Link	www.seychelles-post.com
Delivery services	
1. Coverage	Entire territory
2. Delivery Modes	To customer's address for documents and goods To a P.O. Box To a Post Office counter
3. The customer is contacted before the first delivery attempt	Yes
4. Number of Attempts at delivery made	03
5. Requests for change in delivery which requests should have provide	No any request can made for change the delivery
6. When the item cannot be delivered at the first attempt an advice of arrival is left	Yes
7. Second delivery attempt is available?	No
8. An undeliverable EMS item is held back for a period of days	-
Working Days	
1. Sunday	No
2. Monday	Yes
3. Tuesday	Yes
4. Wednesday	Yes
5. Thursday	Yes
6. Friday	Yes
7. Saturday	Yes
Admissibility of items	

The actions have taken when an item containing a prohibited article	The item is dealt with according to the National legislation
Max Weight and Dimension	
1. Max Weight	30 kg
2. Max Dimension	Items shall not exceed 1.50m for any one dimension or 3m for the sum of the length and the greatest circumference measured in a direction other than length

50. Singapore

Operator Details	
1. Country Name	Singapore
2. ISO Code	SG
3. Operator Name	Singapore Post Limited
4. Operator Code	SGA
5. Tracking Website Link	www.speedpost.com.sg
Delivery services	
1. Coverage	Singapore's Off-shore Islands are not covered
2. Delivery Modes	To customer's address for documents and goods To a Post Office counter
3. The customer is contacted before the first delivery attempt	No
4. Number of Attempts at delivery made	03
5. Requests for change in delivery which requests should have provide	Stop delivery, Return the items and Second delivery available
6. When the item cannot be delivered at the first attempt an advice of arrival is left	Yes
7. Second delivery attempt is available?	Yes
8. An undeliverable EMS item is held back for a period of days	07
Working Days	
1. Sunday	No

2. Monday	Yes
3. Tuesday	Yes
4. Wednesday	Yes
5. Thursday	Yes
6. Friday	Yes
7. Saturday	Yes
Admissibility of items	
The actions have taken when an item containing a prohibited article	The item is dealt with according to the National legislation
Max Weight and Dimension	
1. Max Weight	30 Kg
2. Max Dimension	Items shall not exceed 1.50m for any one dimension or 3m for the sum of the length and the greatest circumference measured in a direction other than length

51. South Africa

Operator Details	
1. Country Name	South Africa
2. ISO Code	ZA
3. Operator Name	South Africa Post Office Limited
4. Operator Code	ZAA
5. Tracking Website Link	www.emssouthafrica.co.za
Delivery services	
1. Coverage	Entire territory
2. Delivery Modes	To customer's address for documents and goods To a P.O. Box To a Post Office counter To Office Of Exchange At customs office
3. The customer is contacted before the first delivery attempt	No
4. Number of Attempts at delivery made	03
5. Requests for change in delivery which requests should have provide	No any request can made for change the delivery
6. When the item cannot be delivered at the first attempt an advice of arrival is left	Yes

7. Second delivery attempt is available?	Yes
8. An undeliverable EMS item is held back for a period of days	21
Working Days	
1. Sunday	No
2. Monday	Yes
3. Tuesday	Yes
4. Wednesday	Yes
5. Thursday	Yes
6. Friday	Yes
7. Saturday	No
Admissibility of items	
The actions have taken when an item containing a prohibited article	-
Max Weight and Dimension	
1. Max Weight	30 Kg
2. Max Dimension	Items shall not exceed 1.50m for any one dimension or 3m for the sum of the length and the greatest circumference measured in a direction other than length

52. Spain

Operator Details	
1. Country Name	Spain
2. ISO Code	ES
3. Operator Name	Correos y Telégrafos Espagne
4. Operator Code	ESA
5. Tracking Website Link	www.correos.es/ss/Satellite/site/pagina-inicio/info
Delivery services	
1. Coverage	Entire territory
2. Delivery Modes	To customer's address for documents and goods To a P.O. Box To a Post Office counter At customs office
3. The customer is contacted before the first delivery attempt	No
4. Number of Attempts at delivery made	02

5. Requests for change in delivery which requests should have provide	No any request can made for change the delivery
6. When the item cannot be delivered at the first attempt an advice of arrival is left	Yes
7. Second delivery attempt is available?	Yes
8. An undeliverable EMS item is held back for a period of days	-
Working Days	
1. Sunday	No
2. Monday	Yes
3. Tuesday	Yes
4. Wednesday	Yes
5. Thursday	Yes
6. Friday	Yes
7. Saturday	No
Admissibility of items	
The actions have taken when an item containing a prohibited article	-
Max Weight and Dimension	
1. Max Weight	30 kg
2. Max Dimension	1.05m x 1.05m x 1.05m (or 2m length & greatest circumference)

53. Sweden

Operator Details	
1. Country Name	Sweden
2. ISO Code	SE
3. Operator Name	Posten AB
4. Operator Code	SEA
5. Tracking Website Link	www.postnord.se/en
Delivery services	
1. Coverage	Entire territory
2. Delivery Modes	To customer's address for documents and goods To a Post Office counter

3. The customer is contacted before the first delivery attempt	No
4. Number of Attempts at delivery made	01
5. Requests for change in delivery which requests should have provide	No any request can made for change the delivery
6. When the item cannot be delivered at the first attempt an advice of arrival is left	Yes
7. Second delivery attempt is available?	No
8. An undeliverable EMS item is held back for a period of days	14
Working Days	
1. Sunday	No
2. Monday	Yes
3. Tuesday	Yes
4. Wednesday	Yes
5. Thursday	Yes
6. Friday	Yes
7. Saturday	No
Admissibility of items	
The actions have taken when an item containing a prohibited article	The item is returned to the origin operator / The item is destroyed / The item is dealt with according to the National legislation ** The item is returned, to the operator of origin at their own expense. If Dangerous Goods this may not be possible.
Max Weight and Dimension	
1. Max Weight	20kg
2. Max Dimension	Items shall not exceed 1.50m for any one dimension or 3m for the sum of the length and the greatest circumference measured in a direction other than length

54. Switzerland

Operator Details	
1. Country Name	Switzerland
2. ISO Code	CH

3. Operator Name	Swiss Post
4. Operator Code	CHA
5. Tracking Website Link	www.post.ch
Delivery services	
1. Coverage	Entire territory
2. Delivery Modes	To customer's address for documents and goods To a P.O. Box To a Post Office counter
3. The customer is contacted before the first delivery attempt	Yes
4. Number of Attempts at delivery made	01
5. Requests for change in delivery which requests should have provide	Redirect to new address, Second delivery and Schedule delivery available
6. When the item cannot be delivered at the first attempt an advice of arrival is left	Yes
7. Second delivery attempt is available?	Yes
8. An undeliverable EMS item is held back for a period of days	-
Working Days	
1. Sunday	No
2. Monday	Yes
3. Tuesday	Yes
4. Wednesday	Yes
5. Thursday	Yes
6. Friday	Yes
7. Saturday	Yes
Admissibility of items	
The actions have taken when an item containing a prohibited article	The item is dealt with according to the National legislation
Max Weight and Dimension	
1. Max Weight	30kg
2. Max Dimension	Items shall not exceed 1.50m for any one dimension or 3m for the sum of the length and the greatest circumference measured in a direction other than length

55. Taiwan

Operator Details	
1. Country Name	
2. ISO Code	
3. Operator Name	
4. Operator Code	
5. Tracking Website Link	
Delivery services	
1. Coverage	
2. Delivery Modes	To customer's address for documents and goods To a P.O. Box To a Post Office counter To Office Of Exchange At customs office
3. The customer is contacted before the first delivery attempt	
4. Number of Attempts at delivery made	
5. Requests for change in delivery which requests should have provide	No any request can made for change the delivery
6. When the item cannot be delivered at the first attempt an advice of arrival is left	
7. Second delivery attempt is available?	
8. An undeliverable EMS item is held back for a period of days	
Working Days	
1. Sunday	No
2. Monday	Yes
3. Tuesday	Yes
4. Wednesday	Yes
5. Thursday	Yes
6. Friday	Yes
7. Saturday	No
Admissibility of items	

The actions have taken when an item containing a prohibited article	
Max Weight and Dimension	
1. Max Weight	
2. Max Dimension	

56. Thailand

Operator Details	
1. Country Name	Thailand
2. ISO Code	TH
3. Operator Name	Thailand Post Co., Ltd
4. Operator Code	THA
5. Tracking Website Link	http://track.thailandpost.co.th/tracking/default.aspx?lang=en
Delivery services	
1. Coverage	Entire territory
2. Delivery Modes	To customer's address for documents and goods To a P.O. Box To a Post Office counter To Office Of Exchange At customs office
3. The customer is contacted before the first delivery attempt	No
4. Number of Attempts at delivery made	02
5. Requests for change in delivery which requests should have provide	Stop delivery, Return the items, Redirect to new address and Second delivery available
6. When the item cannot be delivered at the first attempt an advice of arrival is left	Yes
7. Second delivery attempt is available?	Yes
8. An undeliverable EMS item is held back for a period of days	7
Working Days	
1. Sunday	Yes
2. Monday	Yes
3. Tuesday	Yes

4. Wednesday	Yes
5. Thursday	Yes
6. Friday	Yes
7. Saturday	Yes
Admissibility of items	
The actions have taken when an item containing a prohibited article	The item is destroyed / The item is dealt with according to the National legislation
Max Weight and Dimension	
1. Max Weight	30kg
2. Max Dimension	Items shall not exceed 1.50m for any one dimension or 3m for the sum of the length and the greatest circumference measured in a direction other than length

57. Turkey

Operator Details	
1. Country Name	Türkiye
2. ISO Code	TR
3. Operator Name	Direction Générale des PTT, Turquie
4. Operator Code	TRA
5. Tracking Website Link	www.ptt.gov.tr
Delivery services	
1. Coverage	Entire territory
2. Delivery Modes	To customer's address for documents and goods To a Post Office counter To Office Of Exchange At customs office
3. The customer is contacted before the first delivery attempt	No
4. Number of Attempts at delivery made	02
5. Requests for change in delivery which requests should have provide	No any request can made for change the delivery
6. When the item cannot be delivered at the first attempt an advice of arrival is left	Yes
7. Second delivery attempt is available?	Yes

8. An undeliverable EMS item is held back for a period of days	07
Working Days	
1. Sunday	No
2. Monday	Yes
3. Tuesday	Yes
4. Wednesday	Yes
5. Thursday	Yes
6. Friday	Yes
7. Saturday	Yes
Admissibility of items	
The actions have taken when an item containing a prohibited article	-
Max Weight and Dimension	
1. Max Weight	30kg
2. Max Dimension	Items shall not exceed 1.50m for any one dimension or 3m for the sum of the length and the greatest circumference measured in a direction other than length

58. UNITED ARAB EMIRATES (UAE)

Operator Details	
1. Country Name	United Arab Emirates
2. ISO Code	AE
3. Operator Name	Emirates Post
4. Operator Code	AEA
5. Tracking Website Link	www.emiratespost.ae
Delivery services	
1. Coverage	Entire territory
2. Delivery Modes	To customer's address for documents and goods To a P.O. Box To a Post Office counter At customs office
3. The customer is contacted before the first delivery attempt	Yes ** The customer should clearly give addressee's following details <ul style="list-style-type: none"> • Full name of addressee, • Building name and number,

	<ul style="list-style-type: none"> • Street name • District emirate po box no • Addressee's name • Mobile number • E-mail
4. Number of Attempts at delivery made	03
5. Requests for change in delivery which requests should have provide	Stop delivery, Return the items, Redirect to new address, Second delivery and Schedule delivery available
6. When the item cannot be delivered at the first attempt an advice of arrival is left	Yes
7. Second delivery attempt is available?	Yes
8. An undeliverable EMS item is held back for a period of days	15
Working Days	
1. Sunday	No
2. Monday	Yes
3. Tuesday	Yes
4. Wednesday	Yes
5. Thursday	Yes
6. Friday	Yes
7. Saturday	No
Admissibility of items	
The actions have taken when an item containing a prohibited article	The item is dealt with according to the National legislation
Max Weight and Dimension	
1. Max Weight	30kg
2. Max Dimension	Items shall not exceed 1.05x1.05x1.05 meters for any one dimension or 2 meters for the sum of the length and the greatest circumference measured in a direction other than length.

59. USA

Operator Details	
1. Country Name	United States of America
2. ISO Code	US
3. Operator Name	United States Postal Service

4. Operator Code	USA
5. Tracking Website Link	tools.usps.com/go/TrackConfirmAction_input
Delivery services	
1. Coverage	Entire territory
2. Delivery Modes	To customer's address for documents and goods To a P.O. Box To a Post Office counter
3. The customer is contacted before the first delivery attempt	No
4. Number of Attempts at delivery made	01
5. Requests for change in delivery which requests should have provide	No any request can made for change the delivery
6. When the item cannot be delivered at the first attempt an advice of arrival is left	Yes
7. Second delivery attempt is available?	Yes
8. An undeliverable EMS item is held back for a period of days	15
Working Days	
1. Sunday	No
2. Monday	Yes
3. Tuesday	Yes
4. Wednesday	Yes
5. Thursday	Yes
6. Friday	Yes
7. Saturday	Yes
Admissibility of items	
The actions have taken when an item containing a prohibited article	-
Max Weight and Dimension	
1. Max Weight	31.5 kg
2. Max Dimension	1.52 m * 2.74 m **USA accept EMS items that are no bigger than 1.52m for any one dimension or 2.74 meters for the sum of the length and

	the greatest circumference measured in a direction other than that of length.
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60. Vietnam

Operator Details	
6. Country Name	Viet Nam
7. ISO Code	VN
8. Operator Name	Vietnam Post (VNPost)
9. Operator Code	VNA
10. Tracking Website Link	www.ems.com.vn
Delivery services	
9. Coverage	Entire territory
10. Delivery Modes	To customer's address for documents and goods To a P.O. Box To a Post Office counter To Office Of Exchange At customs office
11. The customer is contacted before the first delivery attempt	No
12. Number of Attempts at delivery made	02
13. Requests for change in delivery which requests should have provide	Stop delivery, Return the items, Redirect to new address, Second delivery and Schedule delivery available **We accept the request to redirect the item to new address within Vietnam territory
14. When the item cannot be delivered at the first attempt an advice of arrival is left	Yes
15. Second delivery attempt is available?	Yes
16. An undeliverable EMS item is held back for a period of days	12
Working Days	
8. Sunday	Yes
9. Monday	Yes
10. Tuesday	Yes
11. Wednesday	Yes
12. Thursday	Yes
13. Friday	Yes

14. Saturday	Yes
Admissibility of items	
The actions have taken when an item containing a prohibited article	The item is destroyed /
Max Weight and Dimension	
3. Max Weight	31.5kg
4. Max Dimension	Maximum size for item not exceed 1.50 meters for any one dimension and 3 meters for the sum the length and the greatest circumference measured in a direction other than the length